

Toolkits

We provide advocacy tools to raise awareness and to promote clear information. These are available to buy from our website.

" Advocacy promotes social inclusion, equality and social justice. It takes action to help people say what they want, secure their rights, represent their interests and obtain services they need. "

Advocacy Charter 2002, Action for Advocacy

Professionals have a duty to make the independent advocacy referral.

Office hours are: Monday to Friday 08.30- 17.00



staffordshirereferrals@asist.co.uk
www.asist.co.uk



Asist, Tollgate Court Business Centre,
Stafford, ST16 3HS



Phone 01785 246709 or 0300 800
1000 or text 60777 and start your
message with the word Asist (call
charges may apply).

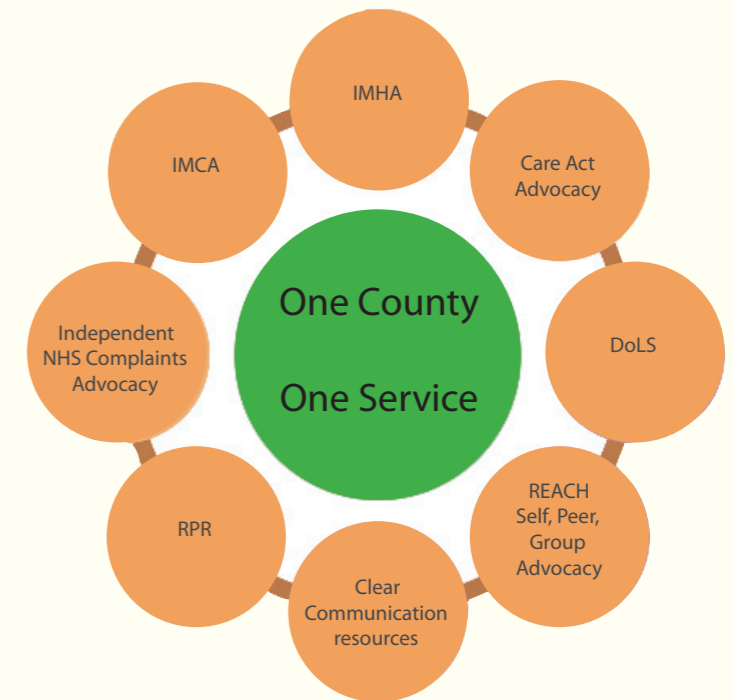
Advocacy referral forms are available on our website.

Contact us to enquire about referrals,
for information and signposting.

(V1 P1) April 2022



Staffordshire Advocacy Hub



asist making advocacy a right not a privilege

Independent Mental Health Advocacy (IMHA)

People have a right to free, independent advocacy support relating to care or treatment if the person:

- is detained under the Mental Health Act
- is subject to a Community Treatment Order or a Guardianship
- is being considered for a section 57 or 58 treatment.

Independent Care Act Advocacy

People have a right to free, independent advocacy support relating to care and support assessments, planning, reviews and safeguarding processes if the person finds it hard to:

- understand and remember information
- weigh up information and make decisions
- share their views and there is no appropriate person able to support them.

Staffordshire Advocacy Hub

Asist provides specialist, independent advocacy, supporting people's right to speak up and be heard.

Independent Mental Capacity Advocacy (IMCA)

People have a right to free, independent advocacy support if the person lacks capacity following a two-stage capacity assessment.

Lack of capacity to make a specific decision may be due to a temporary or permanent impairment/disturbance of the mind or brain.

IMCA's must be instructed and consulted by decision makers when the person is:

- unable to understand, remember and weigh up information to make specific decisions
- unable to share their views and there is no appropriate person to consult on their behalf.

IMCA's support the person to stay involved in decisions about their serious medical treatment or change of accommodation.

Deprivation of Liberty Safeguards (DoLS)

Advocates support people who may be deprived of their liberty during DoLS assessments, whilst waiting for a RPR/when a 39A/39C authorisation is in place.

Relevant Person's Representative RPR Advocates can support the person and RPR when the 39D authorisation is in place.

Independent NHS Complaints Advocacy

Advocates support people to make a complaint using the NHS complaints procedure, about care and treatment provided or funded by the NHS.

By raising your concerns it can help to put things right and the NHS can learn from your experience. This could consist of an explanation, an apology or information about how the NHS has used your experience to improve their services or care.